

Patient Participation Group Meeting
Tuesday 4th June 2019

Present

DW, GM, JS, PL, TB, TW, PT

Apologies – KB, TB, PL, KB, AH, MD

DW thanked everyone for attending.

1. Last meeting minutes read and agreed.

2. Extended Access Survey – NHS England sent out a survey and asked the P managers to send out to PPG members. On receiving it PL was very concerned and asked if I could arrange a meeting with the PPG group to discuss it.
PL & TB feel that it is too soon to be asking for a survey as none of our PPG members have used this service and were not very aware of it until last month's meeting where we discussed it. TB asks if it could be added to the prescriptions to make patients aware of where the clinics are being held. DW will look into it.
It also asks for information regarding religion, ethnicity and transgender which PL feels is out dated and inappropriate. They want to know why it is being asked. After discussing the questions, PL asks if there is someone who we can write to about the inappropriateness of this and that they are using answers as market research. DW rang Adele Edmondson who sent out the email to find out who they can reply to. Will wait for her to get back to us.

3. Advanced Nurse Practitioner – Update for the members that were not at the last meeting.

4. Clinical Pharmacist – Update for the members that were not at the last meeting

5. Poster in waiting room – PL says that the poster provided by CCG re- diverting to alternative services is not good. Other than counselling services all the other services mentioned involve spending money and our practice population is in a deprived area and it could cause massive financial problems for families. Dw states that there is the pharmacy first scheme which provides medications for certain conditions. PI says that there is an age limit on this. Dentists everyone has to pay for and we cannot possible deal with dental problems. TW says that the practice has to show that it is working with CCG and if patients can't afford other services then they will still attend the GP practice but we can't take down the poster.

Next meeting TBA