

Patient Participation Group Meeting
Tuesday 11th September 2018
At
Approach Dementia Centre, Shelton

Present

DW, GM, JS, JB, TW

Apologies – AH, PL, KB, PT, MD,

DW thanked everyone for attending.

1. Last meeting minutes read and agreed.
2. After showing a short film, Will Boyce gave us an update on Dementia and the role of the Approach centre and how it works. How we can refer into it and what the costs of various types of contact are and what is free to the public. He answered many questions put to him from group members. He also tells the group that he is retiring in 9 days and that they have not yet replaced him. We all wish him a happy Retirement.
3. FFT - DW informed the group that we had not had any questionnaires completed in August the first month that this has happened.
4. Flu vaccination this year – DW informed group that there are 3 types of flu vaccination this year dependant on age. Also, that we will be having 3 dates for delivery, end Sept, end Oct and Middle of November. The group states that the chemists are already offering the flu vaccination and that this is unfair. DW asks that the members let other patients know that we need them to come to the surgery for their flu jab as it is earnings for the practice.
5. CQC - DW advised group that it is 3 years next week since we had our last CQC visit and that it is possible for them to come for another visit anytime between 3-5 years. She asks if the group will be willing to come and speak to the CQC if this should happen. All agreed
6. Christmas party updates – GM asks if we will need sandwiches as in previous years. DW answered yes. Members agreed.
7. Extended Access – DW advised group that there are extended access to GP appointments until 8pm and on Saturdays and Sundays. These appointments are booked through the surgery or 111. The surgeries will be held at 5 destinations around stoke on Trent, for our surgery it will be the Haywood and Hanley walk in centre. All patients are asked for their consent as the Gp's will be able to dial into our computer system and access the patient's records. It will be local Gp's who carry out his service.
8. NDPP – DW advised group that we are taking part in the NDPP programme which is for pre diabetic patients, they will sign up and attend for 10 weeks for diet and exercise etc. DW has already identified and sent out 38 invites to patients. We are waiting for them to come back to us with their consent. We will then refer them to the process. This is to hopefully stop the number of diabetics in the future.
9. TW states that he works for Age UK. DW asks if perhaps we could get someone from Age UK to come and speak to the group. TW to find out if possible.

Next meeting TBA