

Patient Participation Group Meeting
Tuesday 10th October 2017

Present

Dr QS, DW, PL, GM, JM, JS, MD, TW, JB, TB, MD, SD, KB, LP, PT, AH, AC,

Apologies – AR

DW thanked everyone for attending and offered coffee and biscuits.

1. Dr Qs explained to the group how we wish to cut down on our boundary as it currently runs all the way up Dividy Road to the roundabout and we would like to cut it down to half way up Dividy Road so that we can cater for patients now registering from the new homes being built on The old Bucknall hospital site etc. We have had a 3% increase in our patient registrations in the past year. This is because of the new house, the new care homes and also the loss of Hanley wellbeing and Harley Street putting off 400 patients from their list.

We had a meeting with NHS England 5 weeks ago to ask about this and we were told that it needed to go to a higher meeting with all the NHS associate members and 2 ley members for further discussion. Julie Whittingham from NHS England suggested bringing the Ley members to a meeting with our PPG to discuss their concerns which is due to take place today.

Unfortunately Julie did not turn up and when DW contacted her office she was told that she was off sick but no one had informed us that she was not coming. The ley members did not turn up so someone had informed them.

2. Monthly walk – DW advised that the walk is still ongoing on the second Tuesday of each month at 12 noon. Anyone wishing to join the group to meet on carpark inside Bucknall Park for a short walk around the park. Dr Siddiqi is attending todays walk.
3. Flu clinics – Flu clinics started and we are getting on with over half given already. Check with reception if they are eligible.
4. Patient survey for this year - DW advises the group that the survey is almost completed and thanks the members who have come in and carried it out for us. MD has agreed to collate the results once it has been completed.
5. Speaker - Danny Flynn from YMCA came in to talk about homelessness in our area and how the YMCA has improved over the years and what it is delivering now. He invited all the members to go to the YMCA on Friday 3rd November at noon for a meeting and a lunch.

Next mtg TBA